

Welcome to

TouchTone Communications



TouchTone Communications is an Integrated Communications Provider delivering innovative, cutting edge internet, data, and voice services to businesses of all sizes across the country.

Through our partnerships and long term relationships with leaders in the telecommunications industry TouchTone's goal is to provide personalized service, support and significant cost savings to our customers.

TouchTone is continually adding network capacity and assets and has been attracting powerful strategic alliances with industry leaders in an effort to offer you the reliable solutions that you need. Let TouchTone Communications show you how our customized solutions can help your company.

TouchTone Communications is a full service provider of communication services, dedicated to world-class customer care and to providing simple solutions for all businesses - from small to large. The company was established in 1993 with one goal in mind, to offer the highest quality service at the most competitive prices, while maintaining a level of customer service that is unsurpassed by any other companies. Since our inception we have focused on growing our product base without ever losing sight of our mission. Currently TouchTone Communications has a wide variety of products and services that are designed with the flexibility to meet your needs at all stages of your business growth.

Serving tens of thousands of customers across the country, we attribute much of our growth to the fact that we offer you the flexibility and customer service that you will not find with the larger telecom companies. But at the same time, we offer you the network quality and reliability that you can only find with Tier 1 Network Providers. In fact, our entire network is built on the backbone of Tier 1 Carriers, assuring you uninterrupted voice, data, and internet services.

TouchTone Communications offers Switched & Dedicated Voice Services, Toll Free Services, Calling Card Services, Dedicated Data Services, and Integrated Circuits all billed together on one easy to read invoice. More importantly, all of our products are priced to beat the most competitive rates in the industry.

Switched Long Distance



TouchTone Communications' believes in offering reliable service, competitive rates, the best value, and the best transmission quality with our long distance service. We offer you complete business solutions with simple and straightforward calling plans for both domestic and international calls. We also offer special services such as account codes for business customers and number blocking for certain area codes or pay calls.

Benefits of TouchTone Long Distance Service

- TouchTone rates are 24 hours per day, 7 days per week
- **No monthly service fees**
- **No monthly minimum requirements**
- All calls, domestic and international, are billed in 6 second increments
- Nationwide availability for one location or for many
- High quality service over a Tier 1 global fiber optic network
- International connections to more than 200 countries
- Competitive rate plans designed specifically for business customers
- One bill for Interstate, Intrastate and International calling
- A seamless transition from your current provider to TouchTone Communications

Network Reliability



TouchTone Communications has created an expansive global network for our customers using our own switching facilities at multiple locations in the United States and the United Kingdom in conjunction with the worldwide networks of the companies that we work with. Through TouchTone Communications' strategic alliances with some of the largest telecommunications companies in the industry, we already have a worldwide network in place that spans oceans and continents.

Because TouchTone Communications uses Tier 1 providers to carry 99% of our voice traffic, we offer the same quality and network reliability that you can expect from the largest telecommunications companies in the world. More importantly, because we have agreements in place with multiple providers, we have structured a global network that has complete redundancy. In seconds, we can route or reroute voice traffic through any one of these providers to ensure that you have the highest call completion quality at all times.

The networks that we utilize are all state of the art. All of our systems are designed to handle high capacities of voice and data transmissions, and we are geared for easy expandability. Through the fiber optic technology that is used for all of our calls, we have eliminated background noise, electrical interference, weather impact, and fading. All of this combined allows you the peace of mind to know that when using TouchTone Communications you can expect only the highest call quality on the most reliable worldwide networks.

TouchTone also utilizes only Tier 1 Internet backbone providers to carry all of our data throughout the United States, and around the world. Because we work with only the largest companies that guarantee bandwidth and connection, we pass these guarantees on to you. When using TouchTone Internet and Data Services, you will always know that you are receiving the speed and quality that can only be offered through Tier 1 networks.

Through our carefully articulated agreements with the highest quality network providers in the world, TouchTone Communications offers our customers a constantly expanding portfolio of services and solutions for your communications needs worldwide. Faster. Simpler. Cheaper. Better